



Energy and Water Ombudsman Act 2006

Energy and Water Ombudsman Regulation 2007

Current as at 1 July 2015

Information about this reprint

This regulation is reprinted as at 1 December 2010. The reprint shows the law as amended by all amendments that commenced on or before that day (Reprints Act 1992 s 5(c)).

The reprint includes a reference to the law by which each amendment was made—see list of legislation and list of annotations in endnotes. Also see list of legislation for any uncommenced amendments.

This page is specific to this reprint. See previous reprints for information about earlier changes made under the Reprints Act 1992. A table of reprints is included in the endnotes.

Also see endnotes for information about—

- **when provisions commenced**
- **editorial changes made in earlier reprints.**

Spelling

The spelling of certain words or phrases may be inconsistent in this reprint or with other reprints because of changes made in various editions of the Macquarie Dictionary (for example, in the dictionary, ‘lodgement’ has replaced ‘lodgment’). Variations of spelling will be updated in the next authorised reprint.

Dates shown on reprints

Reprints dated at last amendment All reprints produced on or after 1 July 2002, authorised (that is, hard copy) and unauthorised (that is, electronic), are dated as at the last date of amendment. Previously reprints were dated as at the date of publication. If an authorised reprint is dated earlier than an unauthorised version published before 1 July 2002, it means the legislation was not further amended and the reprint date is the commencement of the last amendment.

If the date of an authorised reprint is the same as the date shown for an unauthorised version previously published, it merely means that the unauthorised version was published before the authorised version. Also, any revised edition of the previously published unauthorised version will have the same date as that version.

Replacement reprint date If the date of an authorised reprint is the same as the date shown on another authorised reprint it means that one is the replacement of the other.



Queensland

Energy and Water Ombudsman Regulation 2007

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Energy and Water Ombudsman Regulation 2007

[as amended by all amendments that commenced on or before 1 July 2015]

Part 1 Preliminary

1 Short title

This regulation may be cited as the *Energy and Water Ombudsman Regulation 2007*.

2 Commencement

This regulation commences on 1 July 2007.

Part 2 General provisions

3 Requirement of retailer to notify event starting scheme participation

- (1) This section applies to a retailer who first enters into a contract for the provision of, or who first starts to provide, customer (energy) retail services to a small customer (energy).
- (2) The retailer must, within 10 business days after entering into the contract or starting to provide the services, give the energy and water ombudsman notice of that fact in the form approved under section 82 of the Act.

Maximum penalty—20 penalty units.

Note—

The events mentioned in subsection (1) mark the start of scheme participation. See section 64(1) of the Act.

[s 4]

4 Prescribed amounts for participation fee for Maranoa and Western Downs Regional Councils—Act, s 67

- (1) This section applies if the Maranoa Regional Council or the Western Downs Regional Council is an energy entity providing—
 - (a) customer connection services under the *Gas Supply Act 2003*; or
 - (b) customer retail services as an exempt seller under the *NERL (Qld)*.
- (2) For the Maranoa Regional Council, the amount prescribed for section 67(1)(a)(i) of the Act and for section 67(1)(f) of the Act is \$50.
- (3) For the Western Downs Regional Council, the amount prescribed for section 67(1)(a)(i) of the Act and for section 67(1)(f) of the Act is \$250.
- (4) In this section—

NERL (Qld) see the *National Energy Retail Law (Queensland) Act 2014*, section 3.

1 Index to endnotes

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2 Key

Key to abbreviations in list of legislation and annotations

Key	Explanation	Key	Explanation
AIA	= Acts Interpretation Act 1954	(prev)	= previously
amd	= amended	proc	= proclamation
amdt	= amendment	prov	= provision
ch	= chapter	pt	= part
def	= definition	pubd	= published
div	= division	R[X]	= Reprint No. [X]
exp	= expires/expired	RA	= Reprints Act 1992
gaz	= gazette	reloc	= relocated
hdg	= heading	renum	= renumbered
ins	= inserted	rep	= repealed
lap	= lapsed	(retro)	= retrospectively
notfd	= notified	rv	= revised version
num	= numbered	s	= section
o in c	= order in council	sch	= schedule
om	= omitted	sdiv	= subdivision
orig	= original	SIA	= Statutory Instruments Act 1992
p	= page	SIR	= Statutory Instruments Regulation 2012
para	= paragraph	SL	= subordinate legislation
prec	= preceding	sub	= substituted
pres	= present	unnu	= unnumbered
prev	= previous	m	

4 Table of reprints

A new reprint of the legislation is prepared by the Office of the Queensland Parliamentary Counsel each time a change to the legislation takes effect.

The notes column for this reprint gives details of any discretionary editorial powers under the

Reprints Act 1992

used by the Office of the Queensland Parliamentary Counsel in preparing it. Section 5(c) and (d) of the Act are not mentioned as they contain mandatory requirements that all amendments be included and all necessary consequential amendments be incorporated, whether of punctuation, numbering or another kind. Further details of the use of any discretionary editorial power noted in the table can be obtained by contacting the Office of the Queensland Parliamentary Counsel by telephone on 3003 9601 or email legislation.queries@oqpc.qld.gov.au.

From 29 January 2013, all Queensland reprints are dated and authorised by the Parliamentary Counsel. The previous numbering system and distinctions between printed and electronic reprints is not continued with the relevant details for historical reprints included in this table.

Reprint No.	Amendments included	Effective	Notes
1	none	1 July 2007	
1A	2009 SL No. 12	13 February 2009	
1B	2010 SL No. 13	19 February 2010	
1C	2010 Act No. 53	1 December 2010	

Current as at	Amendments included	Notes
1 July 2015	2014 SL No. 338; 2015 SL No. 60	

5 List of legislation

Energy and Water Ombudsman Regulation 2007 SL No. 124 (prev Energy Ombudsman Regulation 2007)

made by the Governor in Council on 14 June 2007

notfd gaz 15 June 2007 pp 892–5

ss 1–2 commenced on date of notification

remaining provisions commenced 1 July 2007 (see s 2)

[exp 1 September 2017](#) (see SIA s 54)

Note—The expiry date may have changed since this reprint was published. See the latest reprint of the SIR for any change.
amending legislation—

Energy Ombudsman Amendment Regulation (No. 1) 2009 SL No. 12

notfd gaz 13 February 2009 pp 722–3
commenced on date of notification

Environment and Resource Management and Other Legislation Amendment Regulation (No. 1) 2010 SL No. 13 pts 1–2

notfd gaz 19 February 2010 pp 407–9
commenced on date of notification

Water and Other Legislation Amendment Act 2010 No. 53 ss 1, 258 sch 2

date of assent 1 December 2010
commenced on date of assent

National Energy Retail Law (Consequential Amendments) Regulation 2014 SL No. 338 pts 1, 4

notfd <www.legislation.qld.gov.au> 19 December 2014
ss 1–2 commenced on date of notification
remaining provisions commenced 1 July 2015 (see s 2)

Energy and Water Ombudsman Amendment Regulation (No. 1) 2015 SL No. 60

notfd <www.legislation.qld.gov.au> 26 June 2015
ss 1–2 commenced on date of notification
remaining provisions commenced 1 July 2015 immediately after the commencement of the National Energy Retail Law (Consequential Amendments) Regulation 2014 (see s 2)

6 List of annotations

PART 1—PRELIMINARY

pt hdg ins 2009 SL No. 12 s 3

Short title

s 1 amd 2010 Act No. 53 s 258 sch 2

PART 2—GENERAL PROVISIONS

pt hdg ins 2009 SL No. 12 s 4

Requirement of retailer to notify event starting scheme participation

prov hdg amd 2010 Act No. 53 s 258 sch 2
s 3 amd 2010 Act No. 53 s 258 sch 2

Prescribed amounts for participation fee for Maranoa and Western Downs Regional Councils—Act, s 67

s 4 sub 2010 SL No. 13 s 3
amd 2010 Act No. 53 s 258 sch 2; 2014 SL No. 338 s 40; 2015 SL No. 60 s 4

PART 3—SUPPLEMENTARY FEES FOR 2009 FINANCIAL YEAR

pt 3 (ss 5–10) ins 2009 SL No. 12 s 5
om 2010 Act No. 53 s 258 sch 2

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